



50%
Reduction
In bookkeeping costs

Tender Greens gains efficiency, reduces costs during expansion

Tender Greens is a fast-casual, friendly restaurant that combines a fine-dining point of view with fresh, healthy meals in a relaxed environment. They work with small local farmers, artisans, ranchers, wineries and coffee roasters to provide the best quality ingredients from the local area.

The Challenge

With 17 locations, Tender Greens had three full-time employees processing accounts payable. The process was time consuming and costly. Many invoice PDFs were being emailed to the Tender Greens team by vendors, where the team had to sift through emails, download PDFs, and manually enter the invoice data into Intacct. There were many opportunities in this process for invoices to slip through the cracks, never to be processed. To make things more challenging, some invoices were being uploaded to dropbox where the team had to download and them, compare with the rest of the invoices to ensure no duplicates existed, file and organize. Tender Greens was growing quickly, now with 24 locations, and the current solution was simply not scalable with the number of invoices ballooning.

Our Solution

Tender Greens partnered with Plate IQ to streamline their accounts payable process. With Plate IQ, invoice PDFs are all sent to a single email address where all the invoices are automatically captured and uploaded into the Plate IQ system. From there, all invoice data is synced with Intacct. This new system removed both the manual data entry and arduous organizing and filing of invoices.

Results

While Tender Greens grew from 17 to 24 locations, bookkeeping costs decreased by 50%. At the same time, the number of days to close the books at the end of the month decreased by 30%. Processing accounts payable with Plate IQ is easier, faster and more accurate.